

# NCR SelfServ™ 38

## Freestanding Drive-up Full-Function ATM

Want the widest range of upgrade options  
for your self-service network?

YES

### Versatility and accessibility whatever the weather

The NCR SelfServ 38 is a freestanding drive-up ATM designed to cope with the severest weather conditions. It dispenses cash, offers a full set of revenue-generating services and the widest range of upgrade options available. With a compact transaction area, its large screen and shortest reach delivers the greatest consumer usability across the widest range of vehicles.

- **Redefined availability**

Real availability is about delivering the transactions that consumers want, where and when they need them. With new “self-healing” technology, easy-to-use service lead-through application, and front, rear and side service access, NCR SelfServ redefines availability.

- **Informed manageability**

NCR SelfServ provides best-in-class data for network management. Clear visibility to configurations, software versions and the activity levels of each module, results in more accurate, timely management decisions and operational excellence.

- **Committed responsibility**

Low-energy LED lighting, 25% less cabling and reduced requirements for on-site service visits are just some of the ways we’ve lowered the carbon footprint of each ATM. NCR SelfServ will be a valuable asset in achieving the environmental goals for your business.

- **Intuitive usability**

NCR SelfServ enables consumers, cash-in-transit companies, branch staff and service engineers to become experts after the very first use, resulting in better operational efficiency, staff utilization and consumer satisfaction.

- **Intrinsic security**

Incorporating a unique protected USB architecture and a range of antifraud and physical security solutions, NCR SelfServ reduces fraud risk and maintains the integrity of your self-service channel for you and your customer



For more information, visit [www.ncr.com](http://www.ncr.com),  
or email [financial@ncr.com](mailto:financial@ncr.com).

## Key Features

- Provides a broad range of services such as bill payment, funds transfer, mobile phone top-up, couponing and vouchers and mini-statements
- PCI compliant Encrypting PIN Pad
- Cash acceptor with flexible deposit modules and recycling options
- 12.1" and 15" LCD touchscreen
- Card reader with built-in fraud prevention

## Why NCR?

With over 40 years of experience and knowledge, NCR is a leading global provider of payments, assisted- and self-service solutions. NCR has been the global number one manufacturer of ATMs for more than 22 consecutive years. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.

## Technical Specifications

### PRODUCT DIMENSIONS

- HEIGHT 55.6" (1,412mm)
- WIDTH  
Without air conditioning 41.3" (1,048mm)  
With air conditioning 45.9" (1,167mm)
- DEPTH 36.0" (914mm)
- WEIGHT 2,182lbs (990kg)

### CONSUMER INTERFACE

- Display - Choice of 12.1" or 15" LCD, FDK or touchscreen, optional privacy filter, sunlight readable displays
- Keyboard - EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader - Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control
- Advert Panel - Standard or enhanced with backlight
- Barcode Reader - 2D Barcode supports both 1D and 2D documents

### DISPENSER

- 2 or 4 cassettes, bunch presenter, retract and purge capability
- Dual dispense 2x4 (8 cassettes)

### DEPOSIT TECHNOLOGY

- Intelligent Cash Deposit and Recycling Options - Choice of Cash Acceptors and Recycler. Accepts and validates up to 200 new notes per transaction\*
- Supports multi-currency deposit, remote download of templates
- Intelligent Check Deposit - Scalable check deposit (up to 30 checks in a single bunch)
- Envelope Depository/Dispenser

### PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST (two-sided thermal printing)
- Journal Printer - 80mm 203dpi graphics thermal printer
- Statement Printer - 80 column thermal printer with document capture and 2ST

### SECURITY

- USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection, Ink-staining, SolidCore for APTRA™, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safes - CEN L

### OPERATING PLATFORM

- Conroe L Celeron® 440 2.0GHz 512MB - 2GB
- Core™ 2 Duo/13GHz 2GB
- 80GB or 160GB hard drive
- DVD and floppy disc drives

### SOFTWARE

- Windows® XP Pro
- XFS 4.05 or later
- APTRA software suite

### ADDITIONAL FEATURES

- Biometrics ready
- Contactless ready

### DRIVE-UP FEATURES

- Bumper protection option
- Service indicators
- Line conditioner

\* Dependent upon currency, note quality and deposit module used

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Experience a new world of interaction

NCR SelfServ 38

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